No more Malware –
The first Anti-Virus with Money-Back Guarantee

The seculution Application-Whitelisting Guarantee:
Protection fails? Money back!
Not satisfied? Money back!

Teilnehmer der Allianz für Cyber-Sicherheit

seculution
application whitelisting

The **secu**lution Guarantee

What happens in the event of a warranty claim?

In the event of a warranty claim, the customer receives the right to terminate all current license, service and support agreements with immediate effect for a period of 8 weeks. If he chooses this option, he will receive back all payments made to **secu**lution GmbH under these contracts during the last 12 months.

What does „Not satisfied? Money back“?

All license, service and support agreements for **secu**lution Application-Whitelisting can be cancelled within 8 weeks of the delivery date without “ifs and buts”. In this case, no costs will be incurred, invoices created will be credited if necessary.

Apart from the legal entity of the client (only companies, not private persons) and the minimum number of licenses (50), no other conditions need to be fulfilled.

When does the warranty claim occur?

The warranty case occurs when:

- malware is executed on a system secured with **secu**lution that is not on the user‘s list of trustworthy applications and should have been prevented in accordance with the service description, or
- the TrustLevel DB returns a TL ≥ 4 for malware according to the above definition.

When does the warranty not apply?

The warranty does not apply if malicious software has been deliberately or negligently added to the list of permitted applications by employees or agents of the customer. This includes in particular the execution of malware using one of the functions provided by **secu**lution for the transfer of software that has not been classified as trustworthy via **secu**lution‘s TrustLevel database.

Functioning, definitions and general information

What is seculution Application-Whitelisting?
Application-Whitelisting ensures that only software that has been classified as trustworthy can be executed. Everything else - including any malware - can no longer be executed.

Which software is checked?
seculution Application-Whitelisting checks all software running under Windows, i.e. all programs, system services and drivers. In addition, it is also possible to check Java programs. In the case of script languages executed in an interpreter (e.g. PowerShell), only the interpreter whose executability can be restricted to certain users and groups is checked. **secu**lution Application-Whitelisting also protects against script and macro viruses, as these act as droppers for the actual malware that is checked by **secu**lution.

What is the TrustLevel DB?
seculution GmbH maintains the TrustLevel DB automatically and manually by transferring the software‘s cryptographic fingerprints from over 1,000 manufacturers to the TrustLevel DB. Updates from Microsoft, for example, are transferred to the TrustLevel DB immediately after publication. For this reason, TrustLevel DB only contains fingerprints from trusted software vendors.

When is a software trusted?
A software is considered trustable if it comes from a trusted manufacturer (e.g. Microsoft, Adobe, Sun etc.). This means that it is not the software itself that is evaluated, but the manufacturer. A manufacturer is considered a trusted vendor if its publications do not contain any malware. If a software has been known for a long time, is widespread and no malfunction of the software has become known, the trust level increases.

What is considered malware?
Malicious software is software if the functions performed by the software serve exclusively the author of the software and at the same time harm the user.

What exactly does seculution guarantee?
It is guaranteed that on systems protected with **secu**lution, only programs that were previously classified as trustworthy can be started. Furthermore, **secu**lution guarantees that the TrustLevel DB only returns Trustlevel ≥ 4 for software that is trustworthy according to the above criteria.

Is the seculution guarantee equivalent to 100% security?
In general, 100% security can never be achieved, not even with **secu**lution. The fact is that any security solution can be bypassed with targeted attacks at some point. However, such attacks do not represent the general threat to which computer systems are exposed today. The technology used by **secu**lution is therefore probably not absolutely perfect, but it is by far the most secure solution currently available for endpoint protection.

What are TrustLevel and TrustLevel DB?
A TrustLevel of 3 says that there is not enough information about the software to give it a good (≥ 4) or bad (≤ 2) TrustLevel. The more evidence that the software is considered benign, the higher the trust level and vice versa.

What about software that seculution GmbH does not know?
The admin can himself allow the execution of software that has not been classified as trustworthy by **secu**lution. **secu**lution cannot assume any guarantee for such software manually released by the administrator.

* The prerequisite for claiming the guarantee is the transmission of the **secu**lution server logs, data backups and rule sets, as well as the image of the hard disk of the affected computer to **secu**lution.

seculution application whitelisting

seculution GmbH
Alter Hellweg 6b
59457 Werl
Germany

+49 (0)2922 9589-210
info@seculution.com
www.seculution.com